

For intermediaries only

# Aegon Platform quarterly statements

**Our new approach to statements will smooth out the distribution throughout each quarter.**

- We'll run our normal Aegon Platform statements process quarterly. We'll generate the statements daily throughout the quarter, depending on your client's original account set up anniversary date, and we'll send them daily over a three month cycle.
- Smoothing out the distribution over the quarter will remove the short-term spike in enquiries that you receive from your clients, and also allows us to offer a more consistent service from our contact centre.
- As the Cofunds interim statement was delayed and sent in September, we'll run the first cycle (quarter three only) over a shortened six week period starting early October 2018.
- The last statement clients received was dated 7 May 2018, so the reporting period start date for all of the quarter three statements will be 8 May. The end dates will vary depending on their account anniversary date. This means most clients will receive a statement reporting period for longer than three months in the quarter three cycle.
- The quarter four statement will be the first normal three month cycle. The reporting period start date will be the end date of each client's quarter three statement, and the end date will be three months from this.
- We'll include the annual costs and charges disclosure, required under MiFID II, in the statement packs of early 2019.
- We'll include tax vouchers, for those clients who need one, in the statement sent after the end of the tax year.
- You can view copies of the statements through your dashboard.
- The tables below show the mailing schedules for the 2018 quarter three and quarter four statements.

If you have any questions, please email us on [aegoncofundadministration@aegon.co.uk](mailto:aegoncofundadministration@aegon.co.uk) or speak to your usual Aegon contact.

## Quarter three 2018 statement

Client's account set-up anniversary				Statement reporting period	Statement sent to customers
9 August	9 November	9 February	9 May	8 May 2018 – 8 August 2018	5 October 2018
10 August	10 November	10 February	10 May	8 May 2018 – 9 August 2018	Daily between 6 October 2018 and 21 November 2018
11 August	11 November	11 February	11 May	8 May 2018 – 10 August 2018	
Continues daily 12 August - 7 November	Continues daily 12 November - 7 February	Continues daily 12 February - 7 May	Continues daily 12 May - 7 August	8 May 2018 – End date continues daily (11 August 2018 – 6 November 2018)	
8 November	8 February	8 May	8 August	8 May 2018 – 7 November 2018	22 November 2018

## Quarter four 2018 statement

Client's account set-up anniversary				Statement reporting period	Statement sent to customers
9 August	9 November	9 February	9 May	9 August 2018 – 8 November 2018	23 November 2018
10 August	10 November	10 February	10 May	10 August 2018 – 9 November 2018	Daily between 24 November 2018 and 21 February 2019
11 August	11 November	11 February	11 May	11 August 2018 - 10 November 2018	
Continues daily 12 August - 7 November	Continues daily 12 November - 7 February	Continues daily 12 February - 7 May	Continues daily 12 May - 7 August	Three months from the end of the last reporting period	
8 November	8 February	8 May	8 August	8 November 2018 – 7 February 2019	22 February 2019



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